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New *fen*ESS customers impressed with “a different kind of Power Company”

Since its launch in the middle of 2002 *fen*ESS has been offering Fenlanders a unique blend of highly competitive savings on their fuel bills and discounted insulation products - and the word from their very first customers is extremely encouraging.

The company is a non-profit making organisation dedicated to improving energy efficiency and helping the residents of Fenland enjoy ‘affordable warmth’. Partly set up by a Peterborough environmental charity (Peterborough Environment City Trust) and Fenland District Council, it is a ground breaking scheme and one of the very first in the country to be truly dedicated to its local householders.

Ian Bradley is one of *fen*ESS’s first customers and has been most impressed by their professionalism and attention to detail – “*fen*ESS assessed my fuel bill using their free computer comparison – typical savings per year in changing from British Gas (for gas) and Powergen (for electricity) are as much as £150 for a four bedroom house.

In addition to this I decided to have cavity wall insulation fitted to further increase the future savings. I couldn’t believe how affordable the installation was, and the work was carried out in an extremely efficient manner – I am delighted with the service so far!”

Mark Randall, one of the managers running *fen*ESS, has been pleased with the reponse and looks forward to the scheme being more widely known throughout Fenland. “ As more and more residents come to know of the success of *fen*ESS we expect the take up of our offer to vastly increase – this can only be good news for Fenland!”

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